



TELL THE STORY™

How to Do Business in Puerto Rico

Thank you for your interest in working with Tahitian Noni International (TNI) in Puerto Rico. We assume that you have many questions regarding how Tahitian Noni International Independent Product Consultants (IPCs) will operate in Puerto Rico. The information below is a summary of the simple procedures and guidelines that you will use.

Signing Up as a Tahitian Noni International IPC

- All individuals wishing to sign up as Tahitian Noni International IPCs in Puerto Rico will need to use the U.S. IPC Application and Agreement. It can be found on the Puerto Rico page of www.tni.com.

By Telephone

- Call TNI's customer service department at 1-800-445-2969 for English or at 1-800-445-8933 for Spanish.
 - It is a good idea to have the IPC Application already filled out and with you when you call.
- The TNI phone agent will walk you through the sign-up process and will process payment for the sign-up fee. This will only be done by credit card (Visa, Mastercard, or Discover).
- The sign-up fee in Puerto Rico is US\$35.00 plus applicable shipping and handling.
- After signing up, an IPC will have 30 days to send in a signed copy of the application. If the application is not received within this timeframe, the IPC account will be suspended and will not be allowed to order until the application is received.
- You may submit the signed application
 - by fax to 1-801-234-1007 or
 - by mail to:
Tahitian Noni Intl.
Attn: Data Entry
P.O. Box 4000
Orem, UT 84059

By Mail/Post

- Fill out the U.S. IPC Application and Agreement completely.
 - Remember to enter sponsorship information and
 - Remember to enter a credit card (Visa, Mastercard, or Discover) that can be charged for the sign-up fee.
 - The sign-up fee in Puerto Rico is US\$35.00 plus applicable shipping and handling.
- Submit the signed application by mail to:
Tahitian Noni Intl.
Attn: Data Entry
P.O. Box 4000
Orem, UT 84059
- Once your application is processed, your IPC ID# and information will appear on your sponsor's reports.

Placing an Order

Through the DOW system

- Only Tahitian Noni® Juice is available for purchase through the DOWs in Puerto Rico.
- Orders can only be accepted for cases; no single bottle orders will be processed.
- Commissions are paid on US\$120.00 commissionable volume and each case is worth 120 qualifying volume.
- The price of a case of Tahitian Noni® juice in Puerto Rico through a DOW is currently US\$146.00. The price will be increased November 15, 2006 to US\$151.00 due to the implementation of the national sales tax in Puerto Rico.
- This price is subject to change without advanced warning.
- There is a list of DOWs willing to work with IPCs outside their own network organizations at the [DOW List](#) link of www.tniaccess.com.
- We suggest you pick up product personally to avoid problems with mailing cases and possible loss issues. The DOW will collect the funds from you, deliver the case, and place the order online. If you choose to wait at the office of the DOW, you should walk away with a receipt of your purchase printed from the internet.
- If you do not receive volume for a case of juice you purchased, please send an e-mail with your name, the number of cases purchased, the name of the DOW through whom you purchased the cases, and the date you sent your notification to generalinquiries@tni.com.

Through TNI's U.S. Office

- All products available in the U.S. are available to IPCs in Puerto Rico.
- Call TNI's customer service department at 1-800-445-2969 for English or at 1-800-445-8933 for Spanish.
- Have a credit card (Visa, Mastercard, or Discover) ready for payment.
- Orders will be shipped from the state of Utah via U.S. Postal Service.

AutoShip

- In Puerto Rico, there are three Case AutoShip (CAS) options available: PPP, Conditional, and Unconditional. Enrollment in these plans will help to qualify you for Fast Start Bonus, Personal Rebate, and any other bonuses from Tahitian Noni International.

Previous Purchase Plan (PPP)

- IPC Applications must be submitted with "PPP" written conspicuously across the Autoship section. You do not need to submit any credit card information. You will be placed on PPP automatically when following this procedure in Puerto Rico.
- IPCs will need to purchase one (1) case of Tahitian Noni® juice each calendar month to remain on this plan. This will count in the same manner as an AutoShip delivery for all purposes of commissions, rebates, and promotions.
- Under this plan, IPC orders and funds must be registered with Tahitian Noni International through your DOW and TNI Access by the end of each month.
- The last day of the month, TNI's AutoShip Department will run a report to show all IPCs who are on the AutoShip Previous Purchase Program who have NOT placed an order during the month. These IPCs will be removed from the Previous Purchase Plan at that time, therefore forfeiting the benefits associated with AutoShip.

Conditional CAS

- The "Conditional" CAS option means that if you have *not* purchased at least 120 QPV by the 18th of the month, a case of Tahitian Noni® juice will be shipped to you. If you *have* purchased at least 120 QPV in the month, no order will be generated.
- To be enrolled in the Conditional CAS program, check the appropriate box on the U.S. IPC Application and include the appropriate credit card information (Visa, Mastercard, or Discover). This card will be charged MONTHLY for your CAS order.

- The price charged for shipped cases will be different from that charged for cases picked up from a DOW.
- Please see the *Policy Manual* for more information and rules regarding Case AutoShip.

Unconditional CAS

- The “Unconditional” CAS option means that a case of Tahitian Noni® juice will be shipped to you each month, no matter what other purchases you make during the month. This order will normally be generated on or shortly after the 18th of the month.
- To be enrolled in the Unconditional CAS program, check the appropriate box on the U.S. IPC Application and include the appropriate credit card information (Visa, Mastercard, or Discover). This card will be charged MONTHLY for your CAS order.
- The price charged for shipped cases will be different from that charged for cases picked up from a DOW.
- Please see the *Policy Manual* for more information and rules regarding Case AutoShip.

Returns/Credits

Orders through a DOW

- Contact TNI Access for information on returning products because of damage or issues of quality. TNI Access will coordinate with the DOW for replacement product if deemed appropriate.

Orders via TNI's U.S. Offices

- Contact TNI's Sales Support department at 1-888-869-6664.

Commission Payments

- Direct all commissions inquiries (volume, checks, adjustments, etc.) to Tahitian Noni International's Commissions Department at commissions@tni.com or at 1-888-412-6664.
- Commission checks will be sent via U.S. Postal Service.
- Checks will be sent in US currency only.

Compliance

- Fax or mail any Placement, Personal Sponsor, or Address changes to Tahitian Noni International's Compliance Department.
- Send in all changes using a Tahitian Noni International Change form, found in the *Policy Manual*.
- Refer to the *Policy Manual* or contact the Compliance Department for all other policies and procedures at compliance@tni.com.
- Obtain a complete IPC management report by faxing a written request with signature.

Contact Information

- If you have any questions regarding these procedures, please e-mail them to westhemisphere@tni.com